



ST Solutions  
395 Ontdekkers rd,  
Florida Park Ext 3  
Roodepoort 1709

Friday, 26 May 2017

Attention: Eugene Zietsman

**Subject: ST Solutions letter of Recommendation:**

It is my pleasure to recommend the services of ST Solutions and their Support services to you. During the past 4 years, our team has worked closely with the ST Solutions team in support of our MITEL PABX Solutions located at our Head-Office located in Braamfontein with inter-branch connectivity to our Regional offices and their PABX's Nationally. ST Solutions has been instrumental in the roll-out and support of our Contact Centre at our Braamfontein offices and they assist us, on an ongoing basis with our Telco connectivity requirements.

Our environment consists of 4 x MITEL Controllers located at our Regional offices, all connected to each other, and the Contact Centre with 100+ Agents are located at our Braamfontein offices. Our connectivity is on the TELKOM ISDN Pri environment but, we are in the planning stages of converting to TELKOM SIP for VoIP connectivity. ST Solutions will be assisting us in the conversion process.

In the projects they have delivered they always illustrated attention to detail and concern for quality. We believe that their commitment and knowledge of the industry and communication strategies continues to give us the edge.

I recommend ST Solutions for voice and data communications solutions and services.

Yours faithfully

Pine Nel  
Chief Information Officer

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