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ST Solutions
395 Ontdekkers rd,
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Date: 26/05/2017

Attention: Eugene Zietsman

Subject: ST Solutions letter of Recommendation:

We are giving this recommendation letter in good faith to our telecommunications support partner as a result of their admirable performance in providing Telecommunications services to EXPERIAN. Our environment consists of a MITEL PABX with a 50 Agent Contact Centre at the Head-office based in Bryanston and a MITEL PABX at our Cape Town offices. These offices are inter-connected and we have VoIP Telco channels via ECN and TELKOM ISDN Pri channels connected to the MITEL environment.

The ST Solutions team has been a trusted partner of ours for the past 8+ years and was instrumental in the relocation to our new offices, the ongoing development of our Contact Centre and support of our Voice environment and business since.

Their approach to service and support, complimented by their expertise in their field of telecommunications has been invaluable to Experian.

ST Solutions has successfully managed and delivered a number of projects and services for our business.

We are happy to recommend ST Solutions as a supplier of Telecommunications Solutions and Services and VoIP Solutions and peripheral products.

Yours faithfully

Venesen Pillay
Facilities Manager/Security/Health & Safety Officer

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